

Online Purchases, Site Terms and Conditions

Many of the products detailed on this site are available for ONLINE PURCHASE. You can order through our PayPal portal at any time. Simply select the links on the site. **You do not have to have a PayPal account in order to use this.** PayPal also lets you use a range of credit and debit cards to pay for your purchases without creating a PayPal account. Alternatively, call our 24 hour order line +44(0)1628 485159, or +44(0)7974 208651 and place your order using a credit or debit card.



Payment

Prices quoted are in £ Sterling, \$ US Dollars or € Euro and *inclusive* of any relevant delivery and VAT. You will receive an invoice with your order itemising this.

Delivery

Following receipt of payment, items will be despatched within 2 working days and should reach you within 7 - 10 working days. If an item is out of stock, we will advise you of this and when delivery will be made.

Returns

You may return any product for a full refund within 14 days of delivery providing that it is in perfect resaleable condition. Your refund will include the full value of the order, including the cost of transportation from us to you. You will be liable for the cost of returning the goods to us.

By resaleable condition we mean the product has to be unused and in its original packaging. We will not accept returns, for example, if a product's box has been torn or damaged. Should any item be delivered in an unsatisfactory condition or should there be any shortages, please notify us within two working days and we will rectify the situation. Any product that is not fit for the purpose intended due to a manufacturer's defect will be replaced, or you will be offered a refund. In this instance we will cover the cost of the goods being returned from you to us. Please email us, or telephone at the earliest opportunity so we can resolve any issues speedily and satisfactorily.

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